Ten-Year Limited Warranty

We want you to be happy with your Harwick products. With proper use and maintenance, they will provide many years of satisfaction.

What the warranty covers

10 YEARS	Harwick chairs are covered against manufacturing defects in materials and workmanship for ten years from the original date of retail purchase, subject to the component exceptions below.
18 MONTHS	Upholstery materials and foam are covered against unusual wear or deterioration. Gas cylinders and control mechanisms are covered against unusual wear or structural failure.

Eligibility, use and maintenance

This warranty applies only to the original purchaser and will not be honored if the product is resold. It covers normal use, defined as a 40-hour workweek by a person weighing 250 pounds or less, with these model-specific weight limits:

820L	2250D	960L
300 lb	**325 lb**	**350 lb**

Negligence, abuse, misuse or any modification voids the warranty. **Do not use rollerblade wheels.** Customers are responsible for maintaining the product, including cleaning it and making sure all hardware is securely tightened every six months.

Replacement parts and claims

The warranty obligation is limited to replacing defective parts and components. If a component is found defective under normal use, we will replace it free of charge. We typically ask for a digital photo of the part that clearly shows the defect. If you do not have a camera or the defect cannot be shown in a photo, we may require you to return the part. We will replace the defective part or parts and send the replacement to you, freight prepaid.

Limitations and disclaimers

This warranty applies only to the product. We are not responsible in any way for loss, inconvenience, or special or consequential damages caused by any product defect or by modifications or attachments we have not approved. We disclaim all other prior express or implied warranties.